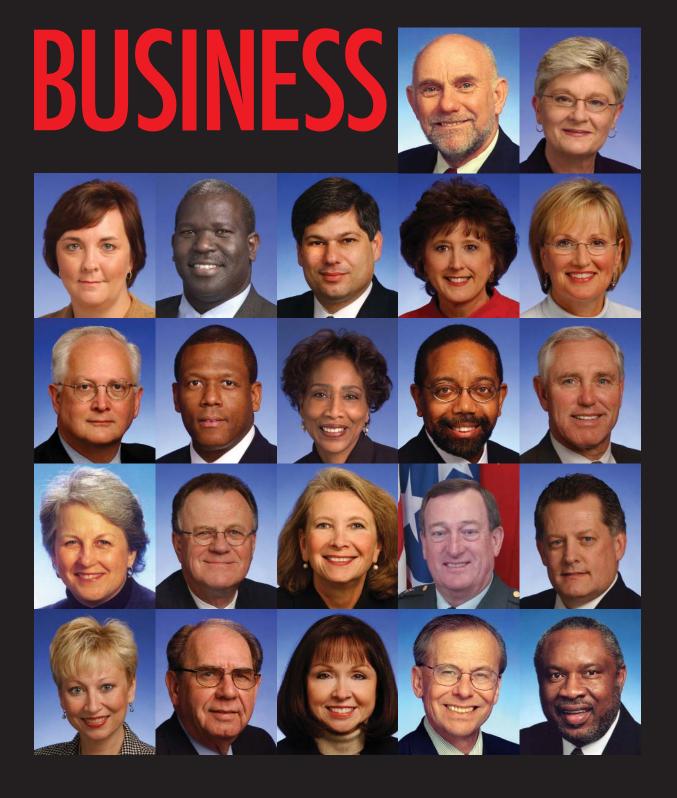
Tennessee's



THE PEOPLE WHO KEEP STATE GOVERNMENT RUNNING

## **BUSINESS**

**EDITOR'S NOTE** 

Vol. 14 No. 1 2004

Published by the Business and Economic Research Center (BERC) Jennings A. Jones College of Business Middle Tennessee State University Box 102 Murfreesboro, TN 37132 (615) 898-2610 kkulp@mtsu.edu

Sidney A. McPhee
President
Middle Tennessee State University

E. James Burton

Dean

Jennings A. Jones College of Business

David A. Penn **BERC Director** 

Horace E. Johns Executive Editor

Sally Ham Govan Creative Director

## **WEB SITE**

View our latest issue online:

http://www.mtsu.edu/~berc

Tennessee's Business provides an exchange of ideas in the fields of economics and business among businesspersons, academicians, and government officials. The opinions expressed in the articles are not necessarily those of the Business and Economic Research Center, the Jennings A. Jones College of Business, or Middle Tennessee State University, but are the responsibility of the individual authors. The material may be reproduced with permission and acknowledgement of the source. Middle Tennessee State University, a Tennessee Board of Regents university, is an equal opportunity, nonracially identifiable, educational institution that does not discriminate against individuals with disabilities. Send address changes to Tennessee's Business, Business and Economic Research Center, P.O. Box 102, Middle Tennessee State University, Murfreesboro, TN 37132, (615) 898-2610, or kkulp@mtsu.edu.

Recipient of the 1991, 1996, and 2000 AUBER Award of Excellence in Publications

MIDDLE TENNESSEE STATE UNIVERSITY AA022-0804 ver wonder who does the really nitty-gritty, day-to-day work in state government? Well, it is 22 departments known as the Governor's Cabinet, along with a few other agencies, boards, and commissions. Below is a concise statement of the functions of the departments. The articles in this issue explain more fully what happens in state government.

- The Department of **Agriculture** promotes effective use of the state's agricultural and forest resources, develops economic opportunities, and ensures safe and reliable food
- The Department of **Children's Services** provides child protective services, foster care, adoption, programs for delinquent youth, aftercare, rehabilitation for certain youth, and licensing for child-welfare agencies.
- The Department of **Commerce and Insurance** protects consumers and promotes competition for industries and professionals doing business in Tennessee.
- The Department of Correction implements correctional practices and supervises convicted offenders.
- The Department of Economic and Community Development assists communities in competing for economic development and recruits new industries at home and abroad.
- The Department of **Education** administers and tries to improve the state's K-12 public schools.
- The Department of **Environment and Conservation** protects the state's air, land, and water and promotes its natural and cultural resources.
- The Department of **Finance and Administration** improves the state's financial and administrative support services.
- The Department of **Financial Institutions** assures Tennessee's banking system runs soundly and handles consumer complaints involving financial institutions.
- The Department of General Services manages buildings, motor vehicles, equipment, surplus property, printing and photographic services, postal services, food services, and records.
- The Department of **Health** promotes the health of all Tennesseans.
- The Office of **Homeland Security** coordinates a strategy against terrorist threats and attacks
- The Department of Human Services has divisions of Child Support, Rehabilitative Services, and Adult and Family Services.
- The Department of **Labor and Workforce Development** provides job-related assistance, offers safety and training programs, ensures safe workplaces, and administers unemployment insurance and workers' compensation.
- The Department of Mental Health and Developmental Disabilities advocates for persons of all ages with mental illness, serious emotional disturbance, or developmental disability.
- The Military Department contains the Army and Air National Guards, the Emergency Management Agency, and the all-volunteer State Guard.
- The Department of **Personnel** assists departments and agencies with carrying out personnel practices and administers the employment application process.
- The Department of **Revenue** collects about 92 percent of total state collections, which helps to fund many programs, including education, highways, and state parks.
- The Department of **Safety** issues driver licenses and vehicle titles, and its state troopers patrol more than 15,000 miles of state and federal highways.
- The Department of **Tourist Development** spearheads Tennessee's more than \$10 billion a year tourism industry.
- The Department of **Transportation** manages the state's highways and transportation system.
- The Department of Veterans Affairs serves those who served in the active military, naval, or air service.

-Horace E. Johns, editor

## **CONTENTS**



**Department of Agriculture** *Ken Givens, Commissioner* **2** 



Department of Children's Services Viola P. Miller, Commissioner



Department of Commerce and Insurance
Paula Flowers, Commissioner
5



Department of Correction

Quenton I. White, Commissioner
7



Department of Economic and Community Development Matthew Kisber, Commissioner 9



**Department of Education** *Lana Seivers, Commissioner*11



Department of Environment and Conservation
Betsy L. Child, Commissioner
13



**Department of Finance and Administration** *Dave Goetz, Commissioner* **15** 



**Department of Financial Institutions** *Kevin P. Lavender, Commissioner* **16** 



Department of General Services
Gwendolyn Sims Davis, Commissioner
18



**Department of Health** *Kenneth S. Robinson, M.D., Commissioner* **20** 



**Governor's Office of Homeland Security** *Jerry Humble, Director* **22** 



**Department of Human Services** *Gina Lodge, Commissioner* **24** 



Department of Labor and Workforce Development James Neeley, Commissioner 26



Department of Mental Health and Developmental Disabilities Virginia Trotter Betts, Commissioner 28



Military Department
Gus Hargett, Adjutant General
29



Department of Personnel
Randy C. Camp, Commissioner
31



**Department of Revenue**Loren L. Chumley, Commissioner
33



**Department of Safety** *Fred Phillips, Commissioner* **35** 



Department of Tourist Development Susan Whitaker, Commissioner 36



**Department of Transportation** *Gerald Nicely, Commissioner*38



Department of Veterans Affairs John A. Keys, Commissioner 39

